



Apple Part-Time Specialist - Retail Customer Services and Sales

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Part-time

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Job Summary

As a Specialist, you help create the energy and excitement around Apple products, providing the right solutions and getting products into customers' hands. You understand that the Apple Store is dedicated to delivering a customer experience that's unlike any other. It starts with you discovering customers' needs. And with the support of your store team members, you match those needs with the right products. Every day is an opportunity for you to turn another Apple Store visitor into a loyal Apple customer.

Key Qualifications

- Strong interest in technology, particularly Apple products, and agility at learning new products and features.
- Ability to deliver great customer experiences in any environment and to be invigorated by constant personal interaction.
- Strong communication skills that let you converse as freely and comfortably with small groups as with individual customers.

Description

As a Specialist, you're highly skilled at uncovering customers' needs, then following through with enlightening solutions. Not only are you the first person customers meet when they enter the store, but you're also the person who guides them — advising, selling, and even setting up their new products. You perform other roles within the store too, whether it's maintaining visual merchandising or assisting team members. Always curious, you stay on top of news about products and initiatives, ready to apply your learning in customer interactions. Your success is measured by team and individual productivity as well as overall store performance. You're proud to represent Apple, and you get great satisfaction from helping customers develop lifelong relationships with Apple.

Job Type: Part-time